



Date: 6<sup>th</sup> March 2023

## Colour deviations within the "Sure" range

To whom this may concern,

This letter is to confirm that the following products are suffering from a colour deviation. The colour may deviate from nearly colourless to brownish:

- SKU 100891585 SURE Washroom Cleaner Descaler
- SKU 100892011 SURE Interior & Surface Cleaner
- SKU 100892014 SURE Descaler 6x1L
- SKU 100892016 SURE Descaler 6x1L
- SKU 100891588 SURE Floor Cleaner 2x5L
- SKU 100920825 SURE Washroom Cleaner Descaler SD
- SKU 100920827 SURE Interior & Surface Cleaner SD

The SURE range is using natural based materials which can show more fluctuations in colour than petrochemical derived ingredients.

Despite our efforts, some recent batches resulted to have had an undesired darker colour. This darker colour will not have an impact on the performance of these products.

After production the most important parameters, which are determining the performance of the product, are checked by our QA department. The products that do not conform to the specifications will not be released to the market.

When further information is required, please contact me.

Best Regards,

A handwritten signature in blue ink that reads "R. de Wae".

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